

# Water Emergency Checklist

**There are three basic classes of flood water - clean (from a fresh water source such as a broken fresh water supply pipe), dirty (dirty water from outside or a sump pump failure), and sewage. Please follow the appropriate steps based on the type of water problem you have.**

## Sewage

Raw sewage and flood waters contain bacteria and other micro organisms which are extremely hazardous to human health. These can be transmitted by touching contaminated items or by tracking them into uncontaminated areas on shoes. Children and pets are especially vulnerable. Frequent hand washing is an important preventive measure. Absorbent materials such as carpeting and drywall may not be restorable after direct contact with sewage-contaminated or flood-contaminated water.

### Do:

- Call a professional Water Restoration company for a quick and professional service.
- Treat all water-impacted surfaces and furnishings as toxic, until properly decontaminated.
- Keep children, elderly, and pets out of contaminated areas.

### Don't:

- Track contaminated material into undamaged areas.
- Attempt to decontaminate surfaces with sprays and other over the counter germicidal products, which may not fully disinfect contaminated surfaces.

## All Other Water

**Perform these mandatory steps in a water damage emergency:**

- Stop the water! If safe to do so, shut off water supply or other cause of water source.
- Prevent Electrocutation! Shut off power to all flooded areas.
- Call for help now.
- Protect furnishings! While we are on the way, get them out of the water.

### Do

- Do remove as much water as possible by mopping or blotting with large bath towels (be sure not to leave colored cloth or paper items on the carpet as colors can bleed.)
- Do wipe furniture down to remove excess moisture, prop up wet furniture cushions for even drying, and place aluminum foil under furniture legs.
- Do lift drapes off the floor, loop through coat hanger and hang from curtain rod.
- Do remove wet area rugs, furnishings and anything else on the floor in the affected area.
- Do move valuable clothing, pictures, paintings and art objects to a safe dry place.
- Do open suitcases, closet doors and dresser drawers and anything else that can be opened to allow air to circulate.
- Do stay out of rooms where the ceiling is sagging, or water is coming from overhead.
- Turn on air conditioner (in Summer).

### Don't

- Don't use your household vacuum to remove water.
- Don't use ANY electrical appliances while standing in wet areas or use any appliance that has gotten wet.
- Don't turn on any lights or appliances mounted or plugged into a wet wall or ceiling.
- Don't wait to call for help; the longer you wait the more damage WILL occur.

**Call Phoenix Restoration Now!** We are experts in Flood and Water Mitigation

1-888-340-4433



**Phoenix**  
Restoration